

Making the railway system
work better for society.

Call for Applications for posts of Administrators (Project Officers) in the Operational Department/Unit

Temporary Agent 2(f) (AD6) - with a further view to establish reserve lists - ERA/AD/2021/001-OPE

I - JOB CONTENT

The Agency is looking for Administrators (Project Officers) for the Railway System Department and for the Planning Approvals and Delivery Unit. Therefore, this call covers 4 fields:

- › **Field 1: Rolling Stock VA (Vehicle Authorisation);**
- › **Field 2: ERTMS VA (Vehicle Authorisation);**
- › **Field 3: Energy subsystem;**
- › **Field 4: Safety and Operations.**

Candidates may apply for more than 1 field and **must clearly indicate in their ERA application form for which field(s) they apply**. Candidates shall not be able to change the chosen field(s) after the submission of the ERA application form.

The jobholders will work in the Railway Systems Department in the following units or in the PAD Unit:

- › Field 1: Rolling Stock & Fixed Installations Unit;
- › Field 2: ERTMS & Telematics Unit;
- › Field 3: Rolling Stock & Fixed Installations Unit;
- › Field 4: Safety & Operations Unit.

under the responsibility of the respective Head of Units and Team Leaders.

Main tasks and responsibilities for the 4 fields:

- › To fulfil the objectives of the projects/services in own area of responsibility, in accordance with the Agency's standards and procedures;
- › To report on the progress of those projects/services;
- › To ensure the correct application of the applicable processes and procedures;
- › To promote the EU railway legislation and monitor its implementation;
- › To contribute to the organisation and delivery of the Agency dissemination activities;
- › To organize and perform the consultation of interested parties;
- › To contribute to the coordination, supervision of the Unit's project/service;
- › To contribute to convening, chairing and leading working groups and networks managed by the Agency;
- › To provide expertise to the Agency Units and other EU Institutions / Joint Undertakings in the field of own competence;
- › To liaise with external stakeholders, (including representatives from national authorities in and outside of Europe) and to prepare related meetings and reports.

Main tasks and responsibilities for the specific fields:**Field 1: Rolling Stock VA:**

With a focus on rolling stock subsystem:

- › To perform as Assessor and/or Project Manager for vehicle (type) authorisations;
- › To ensure vehicle (type) authorisations projects are delivered on time, with quality and in line with the budget;
- › To be the contact point for applications of vehicle (type) authorisations;
- › To be the contact point for the NSA with regards to of vehicle (type) authorisations;
- › To provide return of experience and lessons learned from vehicle (type) authorisations on projects;
- › To ensure accurate and consistent information for billing vehicle (type) authorisation projects;
- › To identify possible changes (to remedy defects or improve the process) to be made to the regulatory framework, the supporting guidance or the One-Stop Shop (OSS);
- › To analyse, prepare and draft policy papers, guidelines and other texts relating to the rolling stock subsystem.

Field 2: ERTMS VA:

With a focus on on-board control-command and signalling subsystem (ERTMS and GSMR on-board):

- › To perform as Assessor and/or Project Manager for vehicle (type) authorisations;
- › To ensure vehicle (type) authorisations projects are delivered on time, with quality and in line with the budget;
- › To be the contact point for applications of vehicle (type) authorisations;
- › To be the contact point for the NSA with regards to of vehicle (type) authorisations;
- › To provide return of experience and lessons learned from vehicle (type) authorisations on projects;
- › To ensure accurate and consistent information for billing vehicle (type) authorisation projects;
- › To identify possible changes (to remedy defects or improve the process) to be made to the regulatory framework, the supporting guidance or the One-Stop Shop (OSS);
- › To analyse, prepare and draft policy papers, guidelines and other texts relating to the on-board control-command and signalling subsystem (ERTMS and GSMR on-board).

Field 3: Energy subsystem:

- › To analyse, prepare and draft policy papers such as Technical Specifications for Interoperability, guidelines and other texts relating to the Energy subsystem ;
- › To ensure effective, timely and technically sound assessment of fixed installations national rules;
- › To manage projects and coordinate the assessment process for the purpose of granting vehicle authorisations.

Field 4: Safety and Operations:

- › To manage projects and coordinate the assessment process for the purpose of granting single safety certificates to railway undertakings;
- › To ensure effective, timely and technically sound assessment of applications for single safety certificates;
- › To fulfil the objectives of the projects, in accordance with Agency's standards and procedures, relating to:
 - › The enhancement of railway safety through positive safety culture and integration of human and organisational factors;
 - › The harmonisation of railway operations and management systems.

II - ELIGIBILITY CRITERIA

For the 4 fields, the selection procedure is open to candidates who satisfy **all** the following eligibility criteria, on the closing date for the submission of applications:

1. General requirements:

- › Be a national of a Member State of the European Union¹, or a national of the European Economic Area (Iceland, Liechtenstein and Norway);
- › Be entitled to the full rights as a citizen;
- › Have fulfilled any obligations imposed by the applicable laws concerning military service²;
- › Meet the character requirements for the duties involved³;
- › Be physically fit to perform the duties linked to the post⁴;
- › Have a very good knowledge of an official language⁵ of the European Union and a satisfactory knowledge of another official language⁶ of the European Union to the extent necessary for the performance of the duties pertaining to the post;
- › Be below the age at which staff of the EU is automatically retired, i.e. currently on the last day of the month in which he/she reaches the age of 66⁷.

2. Minimum qualifications:

- › Have a level of education which corresponds to completed university studies attested by a diploma when the normal period of university education is **4 years** or more, followed by at least 3 years of professional experience;
- OR**
- › Have a level of education which corresponds to completed university studies attested by a diploma when the normal period of university education is **3 years**, followed by at least 4 years of professional experience.

Only qualifications issued by EU Member State authorities or EEA (European Economic Area) authorities and qualifications recognized as equivalent by the relevant EU or EEA Member State authorities will be accepted.

III - SELECTION CRITERIA

The candidates meeting the eligibility criteria set out above, will be assessed and scored against **selection criteria**. Candidates not satisfying one or more selection criteria will **not** be immediately excluded from the selection.

1 The Member States of the European Union are : Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain and Sweden.

2 If applicable

3 Prior to engagement, the successful candidate will be required to provide a certificate confirming the absence of any criminal record

4 Prior to engagement, the successful candidate shall be examined in a medical centre indicated by the Agency in order to confirm that the requirements of Article 28 (e) of the Staff Regulation of Officials and CEOS of EU are met

5 Your mother tongue or another official EU language of which you have a very good knowledge corresponding to level C1 as defined in the Common European Framework of Reference for Languages (CEFR) <http://europass.cedefop.europa.eu/en/resources/european-language-levels-cefr>

6 Knowledge of your second official EU language corresponding to at least level B2 as defined in the Common European Framework of Reference for Languages (CEFR) <http://europass.cedefop.europa.eu/en/resources/european-language-levels-cefr>

7 See Article 52 (a) of the Staff Regulation of Officials for Temporary Agents, applicable to Contract Agents by analogy, Article 119 CEOS

Selection criteria used to assess the candidates applications depending on **the chosen field(s)**:**Field 1: Rolling Stock VA:**

- › University studies in the field of engineering OR exact science⁸ OR transport;
- › Good knowledge of the English language⁹;
- › Minimum 1 year professional experience in authorisation of railway vehicles;
- › Minimum 3 years professional experience in maintenance, operation or design of railway vehicles;
- › Minimum 3 years professional experience in Conformity assessment (Notify Body, Designated Body);
- › Knowledge of and minimum 1 year of professional experience in project management methods and tools;
- › Good command (spoken and written as independent user-B2 level in the 3 domains: Speaking, Writing and Understanding) of one or more of the following languages¹⁰: Bulgarian, Czech, German, Hungarian, Polish, Portuguese, Slovenian and Slovak;
- › Good knowledge of any additional official languages¹¹ (spoken and written as independent user-B2 level in the 3 domains: Speaking, Writing and Understanding) of the European Union.

Field 2: ERTMS VA:

- › University studies in the field of engineering OR exact science¹² OR transport OR computer science;
- › Good knowledge of the English language¹³;
- › Minimum 1 year professional experience in authorisation of railway vehicles;
- › Minimum 3 years professional experience in the field of design and installation of control-command and signalling systems;
- › Minimum 3 years professional experience in the field of conformity assessment, certification and testing of control-command and signalling systems (Notify Body or accredited Laboratory);
- › Knowledge of and minimum 1 year of professional experience in project management methods and tools;
- › Good command (spoken and written as independent user-B2 level in the 3 domains: Speaking, Writing and Understanding) of one or more of the following languages¹⁴: Bulgarian, Czech, German, Hungarian, Polish, Portuguese, Slovenian and Slovak;
- › Good knowledge of any additional official languages¹⁵ (spoken and written as independent user-B2 level in the 3 domains: Speaking, Writing and Understanding) of the European Union.

Field 3: ENERGY subsystem:

- › University studies in the field of engineering OR exact science¹⁶ OR transport;

⁸ Exact sciences are those sciences "which admit of absolute precision in their results". Examples of the exact sciences are mathematics, chemistry and physics

⁹ As the vehicular language of the Agency is English, a minimum B2 level (in the 3 domains: Speaking, Writing and Understanding) in English is required

¹⁰ On the basis of the workload of activities for vehicle authorisation, the Agency needs additional staff having a good command of the specified languages, a minimum B2 level in the 3 domains: Speaking, Writing and Understanding is required

¹¹ See footnote 9

¹² Exact sciences are those sciences "which admit of absolute precision in their results". Examples of the exact sciences are mathematics, chemistry and physics

¹³ As the vehicular language of the Agency is English, a minimum B2 level (in the 3 domains: Speaking, Writing and Understanding) in English is required

¹⁴ On the basis of the workload of activities for vehicle authorisation, the Agency needs additional staff having a good command of the specified languages, a minimum B2 level in the 3 domains: Speaking, Writing and Understanding is required

¹⁵ See footnote 9

¹⁶ Exact sciences are those sciences "which admit of absolute precision in their results". Examples of the exact sciences are mathematics, chemistry and physics

- › Good knowledge of the English language¹⁷;
- › Minimum 3 years professional experience in maintenance, operation or design of Energy subsystem;
- › Minimum 3 year professional experience in the drafting, assessing and managing Energy specifications;
- › Knowledge of and minimum 1 year of professional experience in project management methods and tools;
- › Knowledge of and experience in interoperability matters, in particular concerning Energy subsystem;
- › Proven experience of working in an international environment;
- › Minimum 1 year professional experience in authorisation of railway vehicles.

Field 4: Safety and Operations:

- › University studies in the field of engineering OR exact science¹⁸ OR transport;
- › Good knowledge of the English language¹⁹;
- › Minimum 3 years of professional experience in railway operations;
- › Minimum 3 years of professional experience in developing or auditing safety management systems (or other similar management systems);
- › Minimum 1 year of professional experience in project management methods and tools;
- › Minimum 1 year of professional experience in the integration of human factors and safety culture²⁰;
- › Good command (spoken and written as independent user-B2 level in the 3 domains: Speaking, Writing and Understanding) of one or more of the following languages²¹: Bulgarian, Czech, German, Hungarian, Polish, Portuguese, Slovenian, Slovak, Lithuanian, Latvian, Estonian and Croatian;
- › Good knowledge of any additional official languages²² (spoken and written as independent user-B2 level in the 3 domains: Speaking, Writing and Understanding) of the European Union.

The educational/academical qualifications and the professional experiences must be described as precisely as possible in the ERA application form.

The candidates who are judged to be the most suitable on the basis of the selection criteria will be invited for an interview and a written test.

IV – INTERVIEW AND WRITTEN TEST

Candidates invited for the test phase including a structured interview and a written test will be assessed and scored on the basis of the following criteria:

For the interview: criteria relevant for the 4 fields:

¹⁷ As the vehicular language of the Agency is English, a minimum B2 level (in the 3 domains: Speaking, Writing and Understanding) in English is required

¹⁸ Exact sciences are those sciences "which admit of absolute precision in their results". Examples of the exact sciences are mathematics, chemistry and physics

¹⁹ As the vehicular language of the Agency is English, a minimum B2 level (in the 3 domains: Speaking, Writing and Understanding) in English is required

²⁰ This is not to be confused with HR management (skills and competencies)! By human factors we mean: "Knowledge of safety culture and of human factors in safety".

²¹ On the basis of the workload of activities for vehicle authorisation, the Agency needs additional staff having a good command of the specified languages, a minimum B2 level in the 3 domains: Speaking, Writing and Understanding is required

²² See footnote 9

Soft skills:

- › Motivation;
- › Ability to work in a team;
- › Analysis and problem solving;
- › Service orientation skills

Hard skills:

- › Understanding of the functioning of the railway system and other transport systems as well as knowledge of European Union railway policies and applicable legal framework;
- › Ability to communicate effectively in English.

For the interview: criteria relevant for the field Rolling Stock VA:

- › Knowledge of railway interoperability in particular related to maintenance, design, operation and authorisation of vehicles with a focus on rolling stock subsystem.

For the interview: criteria relevant for the field ERTMS VA:

- › Knowledge of railway interoperability in particular related to maintenance, design, operation and authorisation of vehicles with a focus on on-board control-command and signalling subsystem (ERTMS and GSMR on-board).

For the interview: criteria relevant for the field ENERGY:

- › Knowledge of railway interoperability in particular related to maintenance, design, operation and authorisation of the energy subsystem.

For the interview: criteria relevant for the field Safety and Operations:

- › Knowledge of (safety) management systems and railway operations;
- › Safety Awareness: Ability to identify, assess, mitigate and monitor risks and focus on safety.

For the written test: criteria relevant for all fields:

- › Knowledge and competencies related to the specific posts;
- › Capability to summarize technical issues in a clear and comprehensive way;
- › Conceptual and analytical skills (incl. business analytics);
- › Ability to communicate effectively in written English.

For native English speakers, your ability to communicate in your second EU language will be tested during the interview. As this forms part of the general requirements stated above, any failure in proving the satisfactory level of your second EU language would lead to your exclusion from the selection.

For the additional official languages of the European Union for the fields 1, 2 and 4: candidates shall be requested to provide supporting documents/evidence they possess the necessary level. These languages may also be qualitatively tested during the interview.

Call for Applications for posts of Administrators (Project Officers) in the Operational Department/Unit

Temporary Agent 2(f) (AD6) - with a further view to establish reserve lists - ERA/AD/2021/001-OPE

<i>Date of publication:</i> 10/05/2021	<i>Deadline for applications:</i> 08/06/2021 (23.59 CET, Valenciennes local time)
<i>Type of contract:</i> Temporary Agent 2(f) <i>Function group and grade:</i> AD6	<i>Place of employment:</i> Valenciennes, France
<i>Duration of contract:</i> 4 years and may be renewed for a definite period of no more than 4 years. If renewed for a second time, the contract becomes indefinite	<i>Monthly basic salary:</i> 5.563,58 EUR at step 1 with a weighting factor of 20,5% (from 01/07/2020) plus specific allowances where applicable
<i>Operational Department and PAD Unit:</i> see below	
<i>Applications to be sent by email only to mailbox:</i> jobs@era.europa.eu	<i>Reserve list valid until:</i> 08/06/2023, with the possibility of extension

THE AGENCY

The European Union Agency for Railways is an agency of the European Union established by the [Regulation \(EU\) 2016/796](#). Its purpose is to support the development of a Single European Railway Area, without frontiers, guaranteeing a high level of safety.

The Agency's main mission is to make the railway system work better for society.

We are committed to achieve this by:

- › Providing certifications, authorisations and pre-approval services to the railway sector;
- › Developing a common approach to safety on the European Rail Traffic Management System (ERTMS);
- › Monitoring National Safety Authorities (NSAs) and Notified Bodies;
- › Assistance (e.g. dissemination, training) to member states, NSAs and stakeholders;
- › Providing technical support to the European Commission, and
- › Promoting simplified access for customers for the European rail sector.

More details on our activities are available in our [Single Programming Document](#).

The Headquarter of the Agency is in Valenciennes, with some facilities in Lille dedicated to specific events. Please consult following link [here](#) for the Agency's mission, vision and values.

For more information, please read about us on era.europa.eu.

THE RAILWAY SYSTEMS DEPARTMENT

The Railway System Department (RSY) is the centre of Railway System Competence for the Agency.

Organised in three different Units, the RSY department covers:

- › Railway safety and operations;
- › Railway Interoperability of vehicles and infrastructure;
- › European Rail Traffic Management System (ERTMS) and Telematics.

The Railway System Department aims to drive the evolution of the Single European Railway Area (SERA) Target System Architecture in terms of specifications, verification and certification processes.

The RSY is also responsible for developing proposals and supporting the sector to optimise the evolution of the SERA Target Railway system exploiting the most viable solutions for further technical and operational interoperability. Besides, the RSY is tasked with the maintenance and, to a feasible extent, the improvement of the safety and overall performance of the railway system.

Part of RSY mission is to act as the corporate memory for the evolution of SERA Railway System Architecture, and as the System Authority for ERTMS and Telematics Applications for Passenger and Freight.

The RSY aims to ensure the consistency of technical decisions taken across the different Units and Teams of the Agency.

THE PLANNING AND APPROVALS DELIVERY UNIT

The Unit "Planning and Approvals Delivery" (PAD) is the project centre of the Agency, the newest field of activity for the Agency.

Different specialist are involved in its key areas, which are mainly focussed on:

- › Vehicle (type) authorization;
- › Single safety certificates, and
- › ERTMS trackside approval.

All this is part of the new roles that the Agency will assume because of the implementation of the 4th Railway Package.

In addition to these approval activities, PAD also ensures sound management and control of projects and programmes developed by the Agency and that crucial for its reputation and for the proper functioning of the Single European Railway Area.

PAD has a significant feedback role in reporting on the implementation of the working document of the Agency to the EXO Unit.

APPLICATION PROCEDURE

For applications **to be valid**, the candidates must submit the ERA application form duly completed on the closing date for the submission of applications.

Candidates holding non-EU degrees/diplomas are requested to send the EU validated degrees/diplomas scanned versions together with their ERA application.

Failure to comply with the instructions will result in the exclusion from the selection procedure.

The vehicular language of the Agency being English, candidates are encouraged to apply in English to facilitate the selection process.

Applications must be sent by email to mailbox jobs@era.europa.eu until **08/06/2021** at 23.59 CET (Valenciennes local time) at the latest, **clearly indicating the call for applications reference number in the subject line.**

Please note that applications submitted by fax or postal mail shall not be taken into consideration.

If at any stage in the procedure, it is established that the information provided by a candidate is incorrect, the candidate in question may be disqualified.

It is forbidden for candidates to make direct or indirect contact with the members of the Selection Committee, or for anyone to do so on their behalf. The Authority Authorised to Conclude Contracts by delegation (hereinafter AACC) reserves the right to disqualify any candidate who disregards this instruction.

Reserve lists will be established and will be valid for 2 years as of the closing date of the selection procedure. The validity of the reserve lists may be extended if the AACC so decides. The reserve lists may be used for the engagement for other posts carrying the same FG and grade, profile as the one described above.

Please note that due to the large numbers of applications we might receive by the submission deadline, the system may encounter problems processing large amounts of data. Applicants are therefore advised to send their ERA application well ahead of the deadline.

Important: Supporting documents (e.g. certified copies of degrees/diplomas, proof of experience, etc.) should NOT be sent at this stage but shall be requested at a later stage of the procedure. No documents will be sent back to candidates.

SELECTION PROCEDURE

The selection will be organised as below:

1. The AACC sets up a Selection Committee. The names of the members are published on the ERA Website;
2. The Selection Committee will check the submitted applications against the specific criteria described in the 'Eligibility criteria' section in the Call for Applications;
3. Applications satisfying these conditions will then be assessed and scored against the selection criteria described in the 'Selection criteria' section in the Call for Applications;
4. For each of the fields, only candidates who pass a minimum of 60% of the total points awarded for the selection criteria are taken into consideration. From this list and for each field, the Selection Committee shortlists candidates with the highest scores to be invited for the interview and a written test;
5. All interviews and the written test shall be done in English. If your mother tongue is English, the second language indicated in the application form shall be tested. Candidates who have indicated their knowledge of Bulgarian, Czech, German, Hungarian, Polish, Portuguese, Slovenian, Slovak, Lithuanian, Latvian, Estonian and Croatian may be tested orally for those who have indicated these languages under their selection criteria by expert speakers who are not necessarily members of the selection committee;
6. The scores for the interviews and the written test are established as follows:

- › Total score for the interview: **70 points** Minimum score to pass: **42 points (60%)**
- › Total score for the written test: **30 points** Minimum score to pass: **18 points (60%)**

Candidates' written test shall not be assessed if the minimum score to pass during the interview is not reached;

7. Following the results of the interviews and the written test, for **fields 1, 2 and 4**: the first **12** (indicative number) candidates will be placed on the list of suitable candidates. **For field 3**: the first **6** (indicative number) candidates will be placed on the list of suitable candidates. The Selection Committee proposes lists of suitable candidates in ranking order to the AACC to be put on the different reserve lists. Candidates should note that inclusion on these lists does not guarantee engagement;
8. The reserve lists shall be valid until **08/06/2023**. It may be extended via an AACC decision;
9. Reserve lists established via external selection procedures may be shared with other EU Agencies;
10. In compliance with Management Board (MB) Decision n°210, Title II, Art. 2(b), the Agency may exceptionally offer a contract of employment for a similar Contract Agent (CA) position to a successful laureate on a Temporary Agent (TA) reserve list;
11. Candidates on the reserve lists may be required to undergo an interview with the Executive Director;
12. Prior to being offered a contract of employment, appointed candidates shall be required to submit all relevant documents proving educational background and professional experience;
13. Before engaging a temporary agent, the AACC examines whether the candidate has any personal interest such as to impair his/her independence or any other conflict of interest. The candidate shall inform the AACC, using a specific form of any actual or potential conflict of interest. If necessary, the AACC shall take any appropriate measures;
14. The Agency applies very strict rules on conflict of interest. Given the special and specific nature of the work undertaken by ERA, specific rules on conflict of interests applicable to staff members have been adopted by the Management Board. For more information please refer to Decision 199 of the Management Board Adopting the Framework for Good Administrative Behaviour and its Annex. Applicants must confirm their willingness to comply with these rules in their application form;
15. Under no circumstances should candidates approach the selection committee, directly or indirectly, concerning this engagement. The AACC reserves the right to disqualify any candidate who disregards this instruction.

SUMMARY OF CONDITIONS OF EMPLOYMENT AND BENEFITS

<ol style="list-style-type: none"> 1. Salaries are exempted from national tax, instead a tax to the benefit of the European Union is deducted at source; 2. Annual leave entitlement of two days per calendar month plus additional days for age and grade, plus 2 ½ days for expatriate staff and in addition on average 16 ERA holidays per year; 3. General and applicable technical training plus professional development opportunities; 4. EU Pension Scheme (after 10 years of service); 5. EU Joint Sickness and Insurance Scheme accident and occupational disease insurance coverage; 	<p>Depending on the individual's personal situation and the place of origin, staff members may be in addition entitled to:</p> <ol style="list-style-type: none"> 6. Expatriation or foreign residence allowance; 7. Household allowance; 8. Dependent child allowance; 9. Education allowance; 10. Installation allowance and reimbursement of removal costs; 11. Initial temporary daily subsistence allowance;
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<p>unemployment and invalidity allowance and travel insurance;</p>	<p>12. Other benefits (reimbursement of travel expenses on taking up duty, etc.)</p> <p>For further information on the respective conditions, please consult the Annex VII of the Staff Regulations (from page 96 to 110): https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX%3A01962R0031-20210101&qid=1617798743617</p>
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<p>COMMITMENTS</p>	
<p>Commitment to promote equal opportunities: The Agency is an equal opportunities employer and strongly encourages applications from all candidates who fulfil the eligibility and selection criteria without any distinction whatsoever on grounds of nationality, age, race, political, philosophical or religious conviction, gender or sexual orientation and regardless of disabilities, marital status or other family situation.</p>	<p>Appeal procedure: Candidates who participated in a selection procedure may request feedback on their performance of the written test, additional tests and interviews. A candidate who considers that the procedure was implemented incorrectly and/or a mistake has been made at any stage of the assessment procedure may request a review of his/her application, and may lodge a complaint or an appeal. To this end, a request for review may be submitted, within 20 calendar days of the email informing him/her of the rejection of his/her application. The request for review should quote the reference of the selection procedure concerned and should mention clearly the criteria to be reconsidered as well as the grounds for requesting the review.</p> <p>This request should be addressed to the Chairperson of the selection committee using the Agency’s dedicated mailbox (jobs@era.europa.eu). The candidate shall be informed, within 15 calendar days following the receipt of his/her request, on the decision of the Selection Committee on the matter.</p>

<i>APPEAL AND COMPLAINT PROCEDURES</i>	
<p>If a candidate considers that he/she has been adversely affected by a particular decision, he/she can lodge an administrative complaint under Article 90 (2) of the Staff Regulations of Officials and Conditions of employment of other servants of the European Union, at the following address: The Executive Director of the European Union Agency for Railways 120, rue Marc Lefrancq FR - 59300 Valenciennes</p> <p>The complaint must be lodged within 3 months from the time the candidate is notified of the act adversely affecting him/her.</p> <p>If the complaint is rejected the candidate may bring a case under Article 270 of the Treaty on the Functioning of the European Union and Article 91 of the Staff Regulations of Officials of the European Communities and Conditions of Employment of Other Servants of the European Communities before: The General Court of the European Union http://curia.europa.eu/</p> <p>Please note that the AACC does not have the power to amend the decisions of a Selection Committee. The Court has consistently held that the wide discretion enjoyed by Selection Committee is not subject to review by the Court unless rules which govern the proceedings of Selection Committees have been infringed.</p>	<p>It is also possible to complain to the European Ombudsman pursuant to Article 228(1) of the Treaty on the Functioning of the European Union and in accordance with the conditions laid down in the Decision of the European Parliament of 9 March 1994 on the regulations and the general conditions governing the performance of the Ombudsman's duties, published in Official Journal of the European Union L 113 of 4 May 1994:</p> <p>European Ombudsman 1, Avenue du Président Robert Schuman – CS 30403 FR – 67001 Strasbourg Cedex http://www.ombudsman.europa.eu</p> <p>Please note that complaints made to the Ombudsman have no suspensive effect on the period laid down in Articles 90(2) and 91 of the Staff Regulations of Officials of the European Union for lodging, respectively, a complaint or an appeal with the General Court of the European Union under Article 270 of the Treaty on the Functioning of the European Union</p>

<i>DATA PROTECTION</i>	
<p>The purpose of processing of the data you submit is to manage your application in view of a possible pre-selection and engagement at the Agency.</p> <p>The personal information we request from you will be processed in line with Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union Institutions, Bodies, Offices and Agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC.</p>	<p>For more information, please consult:</p> <p>Privacy Statement - Selection and engagement of the Agency Staff (TA, CA, SNE and trainees)</p>